Speech Auto Attendant

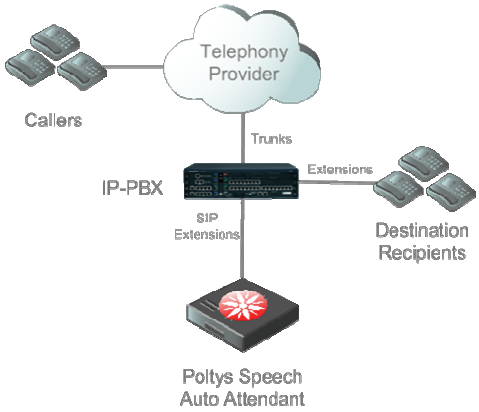
Poltys Inc.
Unified Communications Solutions

Overview

Poltys **Speech Auto Attendant** connects the caller to the intended extension by speaking his/ her name or by dialing the extension number.

It uses a set of SIP extensions from the IP-PBX in order route the incoming calls to the destination extensions according to the caller spoken name and a predefined list of routing extensions.

Speech Auto Attendant takes advantage of Microsoft Speech Engine in order to identify the destination recipient names.



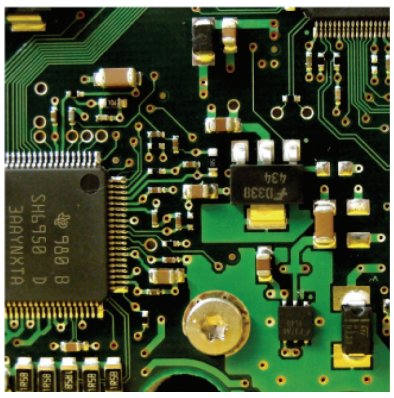
Key Features

- Easy to configure and use
- High end Text to Speech and Speech Recognition engines
- SIP IVR-based with predefined auto attendant script
- 100% Voice over IP solution
- Connects to IP-PBX using SIP Extensions
- Compatible with Panasonic SIP PBXs
- Configurable destination recipient name/ extension list
- High scalability
- Multiple languages supported

Benefits

- Cost-effective software solution
- Easily navigate using speech and/or keypad
- English-French bilingual solution
- Natural language commands
- Rapid, accurate transfers the first time
- Reduce calls to operator by 70%-85%

System Requirements



- KX-TDE, KX-NCP, KX-NS PBX Series
- Intel® Core™ i3-530 2.93 GHz or faster, 2 GB RAM, 100BaseT NIC
- Microsoft Windows Server 2008 R2 SP1, Windows Server 2012, Windows 7, Windows 8, Windows 10

Poltys, Inc. 3300 N. Main Street, Suite D, Anderson, SC 29621-4128
+1 (864) 642-6103, sales@poltys.com